How meet'n'learn Uses Certn ID to Scale Its Platform Safely

Meet'n'learn is an online platform where users can easily find and book personalized tutoring sessions online and offline from over 55,000 registered tutors across Europe.

Here's how meet'n'learn uses Certn ID, formerly Trustmatic, to verify online tutors to maintain trust and ensure a secure, reliable learning environment for their student users.

2012
Founded

>55K
Online Tutors Vetted

Education
Industry

Jurak Svincak

Co-Founder

meet'n'learn

Scalable Online ID Verification

"We were looking for an identity verification solution that could scale with our growing number of tutors across multiple countries. The ideal system needed to be highly automated to manage high volumes efficiently yet accurately enough to ensure reliability."
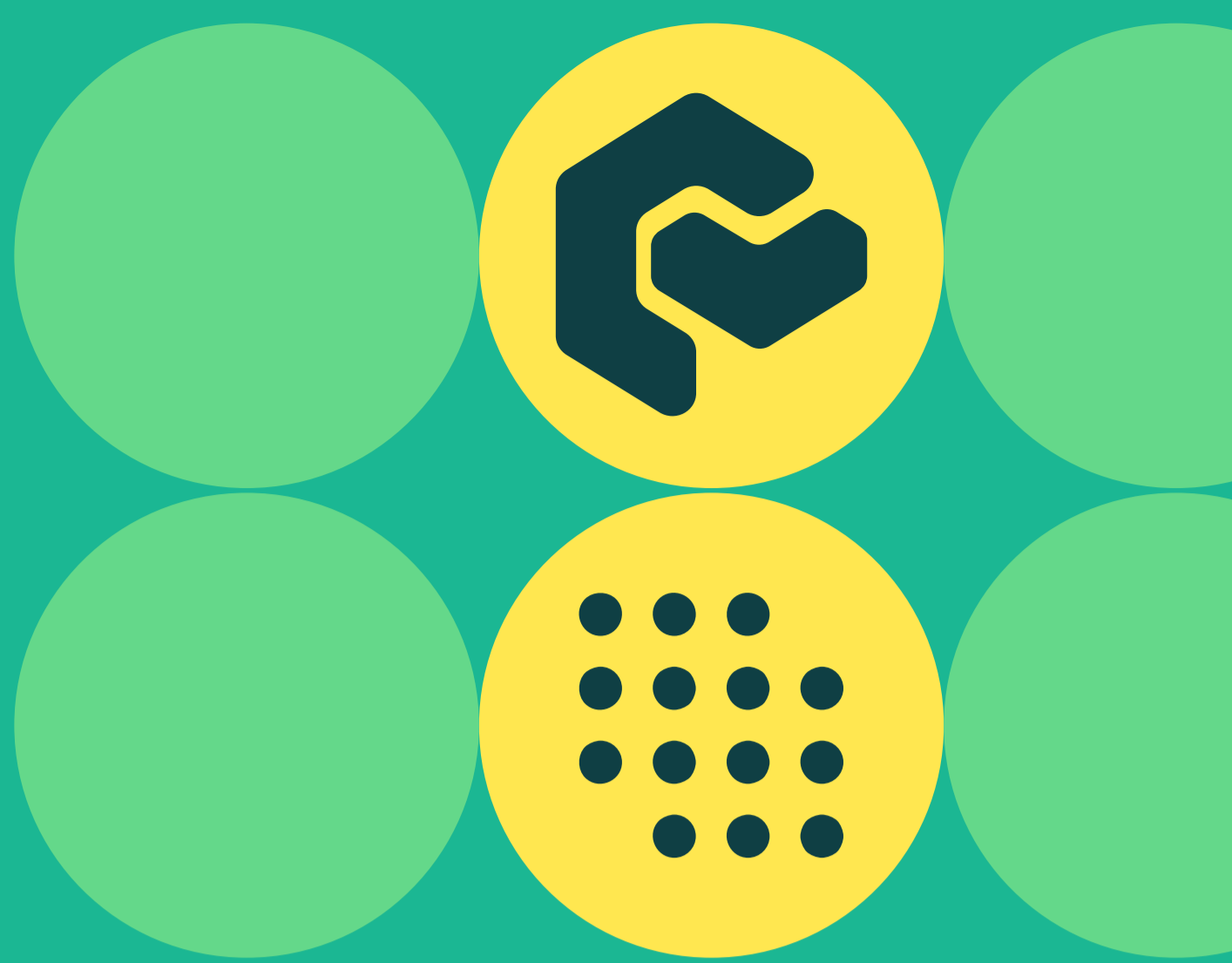
⊘ Successfully onboarded

Meet'n'learn was looking for an ID solution that integrates seamlessly with their platform to uphold safety without introducing delays from a poor user experience.

Before Certn ID, they relied on manual processes, where the meet'n'learn team directly verified each tutor's details and qualifications for authenticity and reliability. Now, meet'n'learn benefits from enhanced efficiency without compromising accuracy in its tutor onboarding processes. The high level of automation handles the verification process, reducing the need for manual checks.

certn | meet'n'learn

Secure & Streamlined
Remote ID Verification

Results with Certn ID

Automated Workflows

Increased Security

Increased Confidence in Tutors

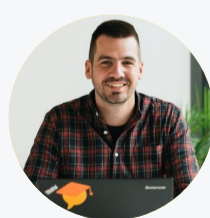**More Efficient and Accurate Client Onboarding**

Meet'n'learn grappled with the challenge of meeting while growing its platform.

With a less time consuming identity verification process, meet'n'learn now has more time to focus on growing its user base and the ability to scale more efficiently.

For their internal teams, integrating Certn ID has made the verification process much smoother and less labour intensive. For tutors undergoing verification and students interacting with the platform, the process is quick and unobtrusive, which is key in maintaining high satisfaction levels and minimizing disruption to their experience.

"...we've automated the identity verification process, speeding it up and reducing human error. This automation allows our team to focus on other important tasks, boosting overall efficiency."

Jurak Svincak
Co-Founder, meet'n'learn

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Streamlining Identity Verification

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To learn more visit:

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